



Basic Weekly Service

- Answer in-coming calls [up to 100] for just \$1.00/hour
 - Return unlimited out-going calls
 - Log all calls into database (date, caller name, phone, email, message)
 - Provide daily report of all call activity, via email
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At a Glance

DMSI will:

- Provide quality service
- Train personnel to be knowledgeable, regarding key points of your business
- Solve as many issues as possible, i.e. company demographic questions, promotional questions, service-related questions, etc.
- Meet reporting deadlines
- Staff telephone line with a live person, 9am-5pm EST

Customer will:

- Provide DMSI with a direct-contact number for urgent communication purposes
 - Provide DMSI with *Business Rule Information* so that DMSI will be better prepared to answer phone calls
 - Respond to phone calls and/or email messages, from DMSI, within 24 hours
 - Respond to your customer's needs, if applicable, in order to avoid repeat calls to DMSI
 - Pay weekly service in advance (5-day grace period available before cessation of service)
 - Forward your phone line during business hours
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Benefits

- Easy to use
 - Fill out *Business Rule Information*
 - Pay weekly (or more) service fee
 - Forward your phone to DMSI's Virtual Office telephone line
 - Receive your messages when you need them
- Live person to answer your phone when you're not available
 - During a meeting
 - On vacation
 - Working in the field
 - Just plain busy
- You have your own receptionist, without having to pay salary/benefits or additional phone costs
- Someone is always available to take care of you so that you are not "playing receptionist" on your own cell phone
- Gives you a professional image, even though you are busy making money elsewhere

**Basic Weekly Service is just \$40/week (Payable in advance)
Purchase 12 weeks at once, and receive your 13th week free!**